

## **Cancellations & Refunds**

Cancellations made at least 30 days prior to check in will be refunded, less a \$75.00 processing fee. Cancellations less than 30 days prior to check in will result in loss of entire rental fee. All notice of cancellation must be in writing (no email). Should the owner of any property elect to remove their property from our rental program, the guest shall not hold Top Notch Vacation Rentals liable. In such an instance, the guest will be relocated to comparable accommodations determined by the rental agency. If comparable accommodations are not available, the guest will receive a full refund. Top Notch Vacation Rentals is not responsible for events beyond our control, e.g. inclement weather, maintenance issues. Optional travel insurance may be purchased at the time of making initial reservation payment. Travel insurance guarantees that in the event of a medical emergency or weather hindrances, you will receive a full refund. Please ask a reservation specialist for additional information on travel insurance.